THE GEORGIA STATE BOARD OF PARDONS AND PAROLES

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www.pap.state.ga.us



Revised June 29, 2009

The Transitional Housing

For

Offender Reentry Directory

The State Board of Pardons and Paroles Field Operations Division

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Transitional Housing for Offender Reentry Directory Standards Revised June 29, 2009

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I. THOR Directory Introduction

A. Directory Purpose

The Georgia State Board of Pardons & Paroles' (SBPP) Field Operations Division maintains the Transitional Housing for Offender Reentry (THOR) Directory to assist staff with making offender residence decisions. Originally developed for SBPP staff, the THOR Directory is also available to the Department of Corrections' (DOC) prison and probation staffs. This directory identifies approved community-based residential facilities that provide housing for offenders under active supervision. The primary issues that are addressed before a facility is included in the THOR Directory are:

- 1. providing a safe and healthy environment for residents and staff,
- 2. maintaining consistent and timely staff communication with parole and/or probation officers, and
- 3. delivering services that facilitate recovery from alcohol and other drugs and/or criminal lifestyles.

The facilities listed in the THOR Directory are the primary alternatives for offenders who have unaddressed criminogenic needs and/or who are homeless or nearly homeless. Each residence decision requires balancing the community safety and offender rehabilitation goals with the offender's need for a structured living environment that supports recovery from alcohol and other drug use and/or criminal behavior. SBPP personnel make the final decision on an offender's residence plan. In addition, the SBPP makes the final determination of each facility's residence designation, as a Structured Housing or a Recovery Residence.

B. Facility Designations

The THOR Directory contains two types of facilities: Structured Housing and Recovery Residences. Offenders who need only a safe environment in which to live should be sent to Structured Housing. Although Structured Housing does not include substance abuse or mental health treatment, other programming may be provided. Offenders requiring substance abuse services or substance abuse counseling, see Definitions below, must be sent to a Recovery Residence.

Transitional Housing for Offender Reentry Directory Facility Types

	Structured	Recovery	Recovery Residence	
	Housing	Standard	Intensive	
Programming includes substance		One or more		
abuse services (SAS) and/or		hours per week	Five or more	
substance abuse counseling (SAC);		of SAS/SAC	hours per week	
See Definitions below	optional	required	of SAC required	
Program attendance by all residents	optional	required	required	
Certified/Licensed staff	optional	recommended	required	
Resident file contains signed resident	optional	recommended	required	
rights, consent to release				
information, assessment				
information, recovery plan,				
attendance at required programs				
and progress documentation, and				
officer communications				
documentation				
Facility policies and procedures	optional	required	required	
Resident finances documentation	required	required	required	
Facility Questionnaire	required	required	required	
Facility Authorization	required	required	required	
Consent for Criminal Record Check	required	optional	optional	

Structured Housing is approved for offenders who meet prison-release eligibility requirements but who do not have an available residence and for probationers or parolees who become displaced. Although this housing does not include substance abuse or mental health treatment, other programs may be provided. However, attendance at available programs is not required in Structured Housing. The goal is to create a healthy, safe and controlled environment that is consistent with the safe transition of offenders into the community. The Structured Housing standards apply wherever two or more parolees reside in the same residence with the exception of Recovery Residences.

Recovery Residences provide safe and healthy housing for residents who need a more restrictive environment than outpatient services to establish or maintain abstinence from alcohol and other drugs and criminal behavior. Recovery Residences are categorized according to the intensity of the substance abuse services/counseling that is delivered. Facilities that do not require all residents who live in one housing location to attend substance abuse services or substance abuse counseling are listed in the THOR Directory as Structured Housing.

- 1. Standard Recovery Residence: All residents are required to attend one or more hours of substance abuse services or substance abuse counseling per week.
- 2. Intensive Recovery Residence: All residents are required to attend five or more hours of substance abuse counseling per week delivered by certified substance abuse counselors or licensed professionals.

C. Definitions

The following definitions apply to the terms used herein.

- 1. Facility or housing provider: the individual (facility authorized representative) who owns or leases the facility property and who is legally authorized to sign contracts and other official documents on behalf of the facility. This may or may not be the same person as the facility director.
- 2. Facility director: the individual responsible for all of the facility's day-to-day operation.
- 3. Peonage: a condition of servitude compelling persons to perform labor in order to pay off a debt.
- 4. Offender: a person under the supervision of the Department of Corrections in prison (inmate) or on probation (probationer) or who is under the supervision of the State Board of Pardons and Paroles on parole (parolee).
- 5. Substance abuse services (SAS): Twelve step/self-help meetings, individual or group step-study, education classes, recreational activities, and faith-based activities/religious text study that specifically address recovery from alcohol and other drug abuse and criminal behavior.
- 6. Substance abuse counseling (SAC): Evidence-based counseling delivered in individual or group sessions that assist residents in achieving individual recovery plan goals. The goals, and associated interventions, must target a combination of abstinence from alcohol and other drugs, changes in other risk factors for criminal behavior, and relapse prevention. Published curriculum or manual-based, cognitive-behavioral psychoeducation or counseling is acceptable when delivered by certified substance abuse counselors or licensed professionals in accordance with professional standards of practice.

II. Structured Housing Standards

Structured Housing is approved for offenders who meet prison-release eligibility requirements but who do not have an available residence and for probationers or parolees who become displaced. Although this housing does not include substance abuse or mental health treatment, other programs may be provided. However, attendance at available programs is not required in Structured Housing. The goal is to create a healthy, safe and controlled environment that is consistent with the safe transition of offenders into the community. The Structured Housing standards apply wherever two or more parolees reside in the same residence with the exception of Recovery Residences.

A. Housing Requirements

- 1. Each resident shall be provided with personal furnishings for storing personal belongings. This includes but is not limited to dresser-type storage and a closet or other hanging space for clothes.
- 2. Each resident shall be provided with a bed, mattress and pillow. Clean sheets, pillows, pillowcases, blankets and bed coverings shall be provided if they are not a required admission item. Sheets and pillowcases shall be changed or cleaned at regular intervals.
- 3. Bedrooms shall be provided with ventilation by a window, air conditioner or other mechanical ventilation. Rooms with windows that open shall have insert screens, and both windows and screens must be in good repair.
- 4. Sleeping areas shall provide enough floor space to accommodate safely the maximum number of residents for the room. It is recommended that rooms contain not less than 60 square feet per resident.
- 5. A furnished dining area for serving meals is required. A valid food service permit must be obtained if required by the county board of health.
- 6. Facilities shall have adequate means of maintaining a comfortable temperature, generally 65 82 degrees Fahrenheit depending upon the season of the year.
- 7. Provisions should be made to address the need for smoking and non-smoking areas as well as visitation areas, when applicable.
- 8. Bathroom facilities must adequately accommodate the number of residents. All lavatories shall be properly ventilated.
- 9. Facilities and grounds shall be kept clean and free from hazards to health and safety.

B. Housing Management

- 1. Residence managers must maintain open communications with local Parole personnel concerning any parolee who resides at their facility.
- 2. Parole officers must have access to the residence/facility. Parolees must be allowed to attend all meetings designated by their Parole Officers.
- 3. The number of parolees shall not exceed more than 3 per single family dwelling; 2 per apartment unit and 1 per bedroom in a dormitory style setting. Dwellings with more than one offender in residence are required to have a full time on-site manager. On-site managers are expected to monitor the facility's upkeep and be observant of the offender's activities.

- 4. Any structured housing or recovery residence facility which houses two or more sex offenders per residence must obtain a letter from the county sheriff. The letter should include language acknowledging the facility to house sex offenders at the designated address and at the specified sex offender capacity. The location of the residence occupied by sex offenders shall comply with all relevant sex offender statutes.
- 5. Religious studies, job readiness, life skills classes, transportation or any program consistent with the Board's rehabilitative philosophy may comprise a portion of the in-house curriculum. Offender participation is voluntary. The Housing Provider should discuss guidelines regarding spiritual and religious activities with the offender prior to admission. This information should also be referenced in the house rules/policies.
- 6. Failure to cooperate with Parole Board staff concerning special requests for site visits for the purpose of evaluation or to ensure compliance with Agency approved standards may result in disqualification. Parole staff shall retain the discretion to disqualify any site for program components inconsistent with Board philosophy and contrary to the health, safety, mental health and physical well-being of the residents.

C. Work-Related Criteria

1. In regard to parolee(s) working off-site:

If parolees are working at contracted jobs (a contract between an employer and the housing provider or facility), they must be guaranteed either a check, money order or being credited at least minimum wage for their work. At no time shall parolee/resident be required to perform contractual employment without receiving at least minimum wage compensation and/or without allowing the parolee/resident an option to transfer to another employment location where minimum wage compensation is paid. (See "Peonage" definition below.) If payment is credited for work performed, credit must be documented for such wages. Stipends for personal items may or may not be debited according to program rules. Debited monies for other requested items must also be documented and comply with program rules. Should a parolee leave the program, such monies must be given to the parolee if no further monies are owed to the program, such as pro-rating of earlier debts. All charges should be listed and monies received properly accounted.

2. In regard to parolee(s) working on-site:

If it is a no-fee program and has the parolee(s) performing on site labor for room and board in lieu of normal employment, the parolee(s) may be required to work on site performing routine chores such as gardening and other <u>routine maintenance</u> of the facility. This may include assigned daily chores, such as cooking, cleaning or performing daily labor at the site. This labor <u>must at no time "improve" the property/enrich the managerial staff.</u> An example of such restricted labor would be

building additions or other forms of site construction. The product(s) made and any profit gained must stay within the program. Examples of such an arrangement would be site operated thrift stores, growing plants for sale at the program site or farm labor for foodstuffs that stay within the program. If payment is credited for work performed, credit must be documented for such wages. Stipends for personal items may or may not be debited according to program rules. Debited monies for other requested items must also be documented and comply with program rules. Should a parolee leave the program, such monies must be given to the parolee if no further monies are owed to the program, such as pro-rating of earlier debts. All charges should be listed and monies received properly accounted for.

Parolee on-site work will be in accordance with all applicable federal and state employment laws.

***Definition: Peonage is a condition of servitude compelling persons to perform labor in order to pay off a debt.

In cases where the parolees are required to remit their paychecks to the housing providers, the housing providers will be required to furnish statements of deposits, debits and fund balance at least monthly or upon request. All monies on deposit must be returned upon termination of the housing agreement. Any additional charges against accounts must be specified in writing and presented to the parolee prior to the withdrawal of funds.

D. Conflicts of Interest

Housing providers, employees and others involved in proprietary positions with the facility including, but not limited to, partners, family members, corporations, board members and shareholders shall make every effort to avoid even the appearance of a conflict of interest. An appearance exists when a reasonable person would conclude from the circumstances that personal interests compromised a decision or behavior of the involved person. Should such a conflict of interest or appearance exist, the facility may be excluded or removed from the directory. Facilities owned or operated by an employee of the State Board of Pardons and Paroles or the Department of Corrections, or a spouse thereof, are ineligible for the THOR Directory and therefore, are ineligible for referrals of probationers, parolees, or inmates who will be released on probation or parole.

E. Ownership Verification

The Housing Provider must either own or lease the property and properties may be subject to ownership/lease verification. Housing should comply with local zoning requirements.

F. Background Checks

Housing Providers are required to have an NCIC/GCIC background check conducted by the State Board of Pardons and Paroles.

The following standards are set for approval of NCIC/GCIC background checks:

- 1. No convictions within the past five years (felonies or misdemeanors excluding misdemeanor traffic offenses and DUI's).
- 2. Not currently under probation or parole supervision. Must have completed all sentences for a period of 2 years prior to record check.
- 3. No record of sexual offenses.
- 4. Prior offenses of a repetitive nature will be reviewed on case-by-case basis.
- 5. Criminal charges resulting in a disposition of "nolle prossed" will require an explanation of circumstances.
- 6. Current arrests without dispositions will be placed in pending status until the case has been disposed.

It is highly recommended that housing providers complete background checks on staff members placed in supervisory positions utilizing the previously cited criteria.

Acceptance of an organization's or individual's qualifications to provide housing will be made at the discretion of the State Board of Pardons and Paroles. Decisions are final and not subject to appeal. These Standards shall supersede any housing provider's guidelines, regulations, contract, or portion(s) thereof, in the event that the latter is inconsistent or in conflict with said Standards.

III. Recovery Residence Standards

Recovery Residences provide safe and healthy housing for residents who need a more restrictive environment than outpatient services to establish or maintain abstinence from alcohol and other drugs and criminal behavior. Recovery Residences are categorized according to the intensity of the substance abuse services/counseling that is delivered. Facilities that do not require all residents who live in one housing location to attend substance abuse services or substance abuse counseling are listed in the THOR Directory as Structured Housing.

1. Standard Recovery Residence: All residents are required to attend one or more hours of substance abuse services or substance abuse counseling per week.

2. Intensive Recovery Residence: All residents are required to attend five or more hours of substance abuse counseling per week delivered by certified substance abuse counselors or licensed professionals.

Inclusion in the THOR Directory is based on demonstrating compliance with the herein standards and a willingness to accommodate the individual conditions of parole and/or the sentence including requirements for maintaining employment, attending counseling, taking medications, etc., of each offender accepted as a resident in the facility. Recovery Residence standards containing "must" or "shall" are required while those containing "should" are recommendations for serious consideration.

A. Facility Management

- 1. Facility owners, employees and others involved in proprietary positions with the facility including, but not limited to, partners, family members, corporations, board members and shareholders shall make every effort to avoid even the appearance of a conflict of interest. An appearance exists when a reasonable person would conclude from the circumstances that personal interests compromised a decision or behavior of the involved person. Should such a conflict of interest or appearance exist, the facility may be excluded or removed from the directory. Facilities owned or operated by an employee of the State Board of Pardons and Paroles or the Department of Corrections, or a spouse thereof, are ineligible for the THOR Directory and therefore, are ineligible for referrals of probationers, parolees, or inmates who will be released on probation or parole.
- 2. The facility shall maintain proof of meeting all local health, fire, building, zoning, welfare, licensure and other city, county, state or federal ordinances or regulations as applicable.
- 3. Facility directors must maintain communications with local parole or probation officers concerning each offender who resides at the facility. The facility must have a system for notifying the officer of record by the next day of any serious violations, sanctions or arrests known to the facility staff.
- 4. Facilities must cooperate with requests for site visits and allow access to all areas frequented by residents. Supervising officers must have access to the facility and the offenders who reside there. Offenders must be allowed to attend all meetings designated by the supervising officer.
- 5. Resident files, personnel policies and personnel files should be available for review during site visits. Personnel and resident records must be maintained in strict confidentiality in accordance with federal, state and local regulations. Residents who work as staff should not have access to personnel records or resident files.
- 6. Offenders cannot be required but may choose to enter a faith-based facility and voluntarily participate in faith-based activities. All required spiritual and faith-based

activities must be discussed with the offender prior to admission. This information must also be referenced in the facility rules/policies.

B. Personnel and Records

- 7. It is recommended but not required that certified substance abuse counselors and/or licensed professionals with a minimum of 2 years of clinically supervised experience in substance abuse counseling deliver the programming in Standard Recovery Residences. This is a requirement for Intensive Recovery Residences. In addition, anyone using the title "Pastoral Counselor" must be credentialed by a nationally recognized organization such as the American Association of Pastoral Counselors. Facilities must maintain documentation of staff certifications and licenses.
- 8. Facility staff should not have been convicted of a felony or misdemeanor within the past 2 years, including DUIs but excluding misdemeanor traffic offenses that do not involve alcohol or other drugs. However, staff still under sentence must have successfully completed a minimum of 1 year of supervision before the hire start date. Additionally, any staff who has contact with residents or resident records should be removed from those responsibilities if arrested for a felony or misdemeanor until the circumstances are reviewed by the State Board of Pardons and Paroles' staff.
- 9. Residents who earn the responsibility of a paid or unpaid senior resident, intern, house manager, or other facility position should not have access to other resident's files or personnel records nor be allowed to conduct drug tests. Senior residents, etc. should have a minimum of 3 months at the facility with at least 3 months of documented abstinence, i.e., negative drug tests, at the facility.
- 10. A file on each resident admitted to the program should contain the following. This is required for Intensive Recovery Residences.
 - a. Name, last address, date of birth, race, emergency contact person, supervising officer and contact information, pertinent medical history and current medications,
 - b. Screening, intake and assessment information, and an individual recovery plan,
 - c. Signed form consenting to the release of program attendance and participation information to the supervising officer in accordance with 42 CFR Part 2, Confidentiality of Alcohol and Drug Abuse Patient Records,
 - d. Required program activity attendance documentation,
 - e. Signed financial agreements and an itemized explanation of all fees and any other costs charged by the facility,
 - f. Signed copy of the resident's rights,
 - g. Progress notes written by staff at least monthly,
 - h. Progress reports sent to the supervising officer at least monthly, and
 - i. Documentation of all communications with parole and probation officers.
- 11. A 24-hour a day supervisory system must be in place that provides facility staff accountability for residents. Facility sign in/out sheets are required. Senior residents, whether or not they are paid as facility employees, may also have supervisory

responsibilities but an "on call" procedure to a paid staff employee who is not a resident must be in place.

C. Facility Policies and Procedures Manual

- 12. All facility policies and procedures must be maintained in a bound manual.
 - a. Policies and procedures, including programming and activity schedules, must match the contents of the manual.
 - b. All policies and procedures must be explained and agreed to in writing by each resident upon admission.
 - c. The manual must contain a policy/procedure change documentation process. Any changes shall be immediately updated in the manual and in admission forms and posted in a prominent place for viewing by staff and residents.
- 13. Facilities must have the following written policies and procedures:
 - a. Admission criteria including exclusionary criteria and a minimum length of stay;
 - b. Resident rights and confidentiality statement;
 - c. Resident accountability system including a daily sign in/out log and documentation of attendance at all required activity.
 - i. The accountability system also must explain the rules and methods for notifying the parole/probation officer immediately or by the start of the next day of drug test results, serious rule violations and associated sanctions, arrests or law violations known by the program staff;
 - d. Resident discharge process including notification of the parole/probation officer prior to discharge from the facility;
 - e. Program phase advancement criteria;
 - f. Financial agreement and an itemized explanation of all costs charged by the facility;
 - g. Description of required program activities, staff responsible for delivering each activity, and a weekly schedule of all required activities;
 - h. Facility rules covering the health and safety of residents and staff including cardinal rules that when broken result in unsuccessful discharge, and any restrictions on health and safety protections, private conversations or access to telephones, including personal cell phones, and mail;
 - i. Prescription medication administration or monitoring protocol,
 - i. Prescribed medication must not be discontinued without the written authorization of a medical doctor.
 - ii. If self-administration is allowed, routine monitoring is strongly recommended to include, but not be limited to, a procedure for notifying the parole/probation officer and referring to a medical facility or other facility authorized to manage symptoms if self-administration does not occur.
 - j. Clearly defined progressive sanctions for sustained progress and for rule noncompliance;
 - k. Successful discharge criteria; and
 - 1. Readmission criteria and minimum timeframe following discharge.

14. Facility rules relative to the health and safety of the residents and staff shall be prominently displayed in the facility.

D. Housing Requirements

See Structured Housing sections II.A. Housing Requirements (page 6) and II.B.4. Housing Management (page 7).

E. Work-Related Criteria

See Structured Housing section II.C. Work-Related Criteria (page 7).

F. Programming

- 15. A program philosophy of abstinence from alcohol and all other drugs not prescribed by a physician is required.
- 16. Facilities must require all residents to attend substance abuse services and/or substance abuse counseling, defined as follows.
 - a. Substance abuse services (SAS): Twelve step/self-help meetings, individual or group step-study, education classes, recreational activities, and faith-based activities/religious text study that specifically address recovery from alcohol and other drug abuse and criminal behavior.
 - b. Substance abuse counseling (SAC): Evidence-based counseling delivered in individual or group sessions that assist residents in achieving individual recovery plan goals. The goals, and associated interventions, must target a combination of abstinence from alcohol and other drugs, changes in other risk factors for criminal behavior, and relapse prevention. Published curriculum or manual-based, cognitive-behavioral psychoeducation or counseling is acceptable when delivered by certified substance abuse counselors or licensed professionals in accordance with professional standards of practice.
- 17. Dual diagnosis refers to a person having a DSM IV diagnosis of a mental health disorder in addition to a substance abuse or dependency disorder. If a mental health diagnosis other than substance abuse or dependence is primary, the facility must have arrangements in place to coordinate treatment and address medical needs with a licensed facility and/or private provider.
- 18. Weekly alcohol and other drug testing should be conducted. Positive results must be reported within 24 hours to the supervising officer and negative results should be communicated in a timely manner. All test results should be included in a monthly progress report. Residents must never conduct these tests even if they hold senior resident or staff positions.
- 19. A weekly schedule must be posted in a location easily accessible to staff and residents. The schedule must include required and optional program components.

Schedules should be adhered to as closely as possible because consistent structure and continuity are significant when addressing criminogenic needs.

- 20. A written admissions procedure shall be on file. Upon admission, residents have the right to know the nature, intent, and processes by which the program operates.
- 21. Admission, Discharge and Re-Admission
 - a. A facility shall accept offenders only after authorization is received from the local parole or probation office.
 - b. Offenders must not be discharged, for any reason, before the officer of record is notified.
 - c. Termination and re-admission policies should be in writing and explained to each resident upon admission. Re-admission must be considered based on the individual's discharge reason and subsequent activities.

IV. THOR Directory Information

A. Facility Approval

The THOR Directory Standards and all forms required to initiate the approval process can be downloaded by going to www.pap.state.ga.us. Click on "THOR Directory" on the left side of the page, and then click on "Housing Provider Information." The facility application process begins by reviewing the Facility Standards to determine your facility type: Structured Housing, Standard Recovery Residence, or Intensive Recovery Residence. Then, submit a completed Facility Application and all associated materials (see the next paragraph). The information contained in the Facility Questionnaire becomes the Facility Profile that is displayed in the THOR Directory upon approval of the facility.

All facilities must submit a Facility Application. Except for Georgia Association of Recovery Residences' members (http://www.garronline.org) or DHR Office of Regulatory Services' licensed facilities (http://ors.dhr.georgia.gov/portal/site/DHR-ORS), the Facility Questionnaire must be accompanied by a copy of, or instructions for online access to, the facility policy and procedures manual and all forms used to document resident information. The materials required for an application include the: 1) Facility Questionnaire, 2) Facility Authorization form, 3) Consent for Criminal History Record Check form – Structured Housing applicants only, and 4) facility policy and procedures manual plus all resident forms – if applying as a Standard or Intensive Recovery Residence. After receiving the required materials, a staff member will contact the Facility Director to schedule a site visit during a time that is convenient to meet with the Facility Director to review the submitted materials.

Acceptance of a facility's or an individual's qualifications is made at the discretion of the State Board of Pardons and Paroles. Decisions are final and not subject to appeal.

B. Facility Search for Offender Referral

Only Department of Corrections and State Board of Pardons and Paroles employees are authorized users of the THOR Directory. All state prison, state probation, and parole staff can identify potential facilities for offender referral. The THOR Directory will display the Facility Profile of one specific facility of which the name is known to the user, all facilities within a specified geographic area (Parole District, Probation Office, County, or City), or all facilities which match numerous selected offender conditions and program considerations including offender types (Male, Female, Pregnant Female, and Female with Children) and facility types (Structured Housing, Standard Recovery Residence and/or Intensive Recovery Residence).

After locating suitable facilities, staff may print a copy of selected facility profiles, discuss with the offender the specific requirements of each facility, especially noting any faith-based components, and then assist him or her in choosing which facilities to contact. Many facilities have web sites that contain resident applications and other referral documents.

Staff should direct to the user's agency contact listed below any questions about accessing the THOR Directory or using the Facility Search.

C. THOR Directory Updates

The THOR Directory is updated as new information is available. Facilities listed in the directory periodically receive requests from SBPP staff for updated information and profile revision dates are shown at the top of each facility profile. In addition, the THOR Directory Standards contain a footer on each page and the date is changed whenever the standards are updated.

New sites are added to the directory after a facility policy and procedure review and a site visit determines that the facility meets the standards contained herein. Our goal is to revisit each facility every two years to ensure continued standards compliance. Facilities may be re-approved, suspended or removed from the directory based on the results of a re-visit or other evidence.

D. Disclaimer

The THOR Directory replaces the Alternative Living Facility Manual, which is no longer valid and any existing copies should be discarded as of July 1, 2007. The SBPP does not endorse herein facilities for any purpose other than placement of parolees who reside in the state of Georgia. Although the SBPP may approve placement in a facility, residence decisions are made on an individual basis. Additional resource links in the THOR Directory are listed as a convenience but are not endorsed by the State of Georgia.

E. Agency Contacts

Direct questions to one of the following according to your agency affiliation.

D 1 D 1	Contact Person	<u>Phone</u>	<u>Email</u>
Parole Board Structured Housing	Anita Cloud	404-657-2035	anita_cloud@pap.state.ga.us
Parole Board Recovery Residence	George Braucht	404-717-0361	george_braucht@pap.state.ga.us
Department of Corrections Probation Division	Ronnie Dew	404-502-5171	dewb00@dcor.state.ga.us
Department of Corrections Facilities Division	Lisa Haughey	404-463-2520	haughl00@dcor.state.ga.us